## Mouseclick Technologies SàRL

Mouseclick Technologies SàRL is IT consulting company based in Vaud. We offer customised service packages to small and medium companies, as well as wide range of consultancy in the domain of Infrastructure, Security, and systems design.

Mouseclick Technologies is independent, vendor neutral, SME friendly technology partner. We offer pragmatic solutions that will best serve our client's needs. We are efficient and innovative, and we are happy to share our technology success with our clients.

#### PME Infrastructure

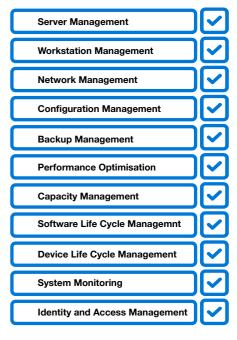
We are experts in building, optimising, and supporting IT infrastructure solutions. We understand real-life pragmatic choices for different industry profiles, and different company sizes. We offer our knowledge and experience in analysing requirements and developing a best solution. We can assist in all phases of definition, implementation, deployment, migration, and system maintenance. Our focus in on best practices, efficiency and total cost of ownership,

#### **Holistic Solutions**

We believe in building long-term partnerships with our clients, which allows to concentrate on the added value and development of the chosen technology. We understand dependencies between various technologies, as well as complexity of defining business priorities in real life. We can suggest standard or alternative solutions, when specific choice of technologies may affect specific business decisions. Our sympathy remains with holistic solutions which allow to optimise end-to-end functionality, price, quality, and quick delivery of the results, for any given budget, while providing maximal utility for the business.

# **Our Expertise**

We specialise in infrastructure solutions, and today that means software defined converged systems. We have expert knowledge of various platforms and operating systems: MacOS, Linux, Windows. We have experience in compute, storage, networking, technologies, industry standards, and best practices. Our team members have over a decade of experience in data science, business of information, software and infrastructure development, security and risk management.



#### **Our Offer**

Our offer is based on the idea of collaboration and providing innovative, high-quality services and products, at lower cost and quicker delivery times, in comparison with bigger consulting companies. We are dedicated to efficiency and quality, to build long lasting partnerships with our clients. Our offer will be tailored to your specific needs and expectations, in every aspect: scope, technology, service, and costs.

#### **Our Commitment**

We value global culture of professionalism, honesty and responsibility. We remain dedicated to ethics and compliance with legal standards, as important part of our corporate values.

#### Contact us:

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# buseclick Technolog ocal IT Support

# Systems architecture review - free!

To establish the scope of the services we can offer in short term and in long term, we offer to review and discuss your systems architecture, to understand the current situation as well as future perspectives of your systems development.



### Platform Management

Backup Management

For any servers that may need to be installed, configured, maintained and monitored, we can offer hands-on assistance for all required work on the server side, including network appliances, configuration of software-defined-infrastructure, local area and wide area communications. We can can build on request and integrate any advanced hardware or software. We can integrate your mail systems, web hosting and any required online services.

Today data is most valuable asset, for most enterprises. We can assist in defining data strategy as





### well as maintain required data backups, and monitor their quality and availability.

Configuration management Every infrastructure is unique and configuration of systems and services in today's infrastructure becomes more and more complex. We use Git for versioning, and system-specific tools to preserve, modify, and monitor configuration of systems. We use ticketing systems to track configuration changes. We validate changes, and notify users in advance. In case of performance optimisations or system migrations, we devise the necessary steps and transformations. When needed, we develop specific customised storage solutions, scripts, procedures, interfaces, and any required software to enable seamless operation of business systems.





# Third Party Management

We work with regional distributors such as Ingram Micro, tech Data and Datastore. We have partner relations with big solution providers, such as IBM, HP, DELL, Cisco, and others, and we are happy to negotiate good price discounts on their hardware and services. We offer our help in ordering custom-fil solutions and pricing, with full transparency, and we are happy to deliver products, solution. licenses and service of the third party companies at best available rates. We do not keep replacement components in stock, but we can provide temporary solutions, and we can maintain shelf spares, if ever required.





### System Monitoring

We offer to set up transparent system monitoring, log data collection and alert systems, as needed. We follow best practices in log collection, retention, and we do our best to provide best response time to any hardware or software events, needs, or incidents. For critical systems, we can help developing a business continuity planning



# Identity and Access Management

Complex infrastructure may require federation of different access methods, and usage of heterogeneous systems. We have all expertise required to set up, configure and maintain access methods and identity protocols according to the best practices.



# Emerging Technologies

If you are using or planning to use some emerging technology solutions and trends, we will be happy to help you integrating new software and hardware solutions in your everyday business.



#### Price Wise

We will give you a personalised offer, matching your expectations!



